



Dear reader,

We are happy to inform you that the “Call for Abstracts” for the 25th International HPH Conference next year in Vienna Austria, is already open. For further information have a look at the neighboring column.

As a lot of valuable, HPH-related work is conducted within the network’s HPH Task Forces (TF) and because there are two new TFs, we have decided to make this newsletter a special TF issue. You will find an introduction to the developments, achievements and future prospects of each TF, and also the materials and tools that have already been developed and that might be supportive for your undertakings. Furthermore, you are invited to contact the TF leaders for more information, for your ideas or if you are willing to participate in the TF.

At the end, you will find two interesting publications that might be relevant for your HPH activities.

Should you wish to contribute to the next newsletter issue, please contact us at vienna.who-cc@hphconferences.org. Detailed instructions can be found on page 7.

Last but not least, we would like to thank all HPH TF leaders for their contributions to this special issue!

Many greetings from Vienna,

*Christina C. Wiczorek,
 Jürgen M. Pelikan*

Content

International HPH Network HPH Conference 2017	1
News from HPH Networks, Task Forces and members	
HPH Task Forces	2-6
Events, publications, links	6-7
Call for Papers for HPH NL #83	7
Imprint	7

International HPH Network



25th International HPH Conference

*April 12-14, 2017,
 Vienna, Austria*

During the last weeks, the main conference program was finalized in collaboration with the Scientific Committee and renowned plenary speakers have been invited. The conference title will be “**Directions for Health Promoting Health Care. Lessons from the past, solutions for the future**”. The conference will be held in Vienna from **April 12-14, 2017** at the **University of Vienna**.

The **Call for Abstracts** is **open until November 15, 2016**. The Scientific Committee welcomes abstracts which relate to the main conference themes:

- Past achievements and future challenges for HPH
- HPH and Sustainable Development Goals
- Refugees, migrants and minorities
- Promoting a healthy climate
- Reorienting health services

Contributions to topics proposed by HPH Task Forces, working groups and conference co-organizers are also warmly welcome. For further details, also on abstract submission criteria, go to:

<http://www.hphconferences.org/abstract-submission/about-submission.html>

Regular updates about the program etc. are available at: <http://www.hphconferences.org/vienna2017>



Imperial Palace Schönbrunn

News from HPH Networks, Task Forces and Members

Task Force HPH-CA

Health Promotion for Children and Adolescents in and by Hospitals and Health Services – the road so far...

By Ilaria SIMONELLI

The Task Force on “Health Promotion for Children and Adolescents in and by Hospitals and Health Services (TF HPH-CA)” consists of 26 members from Italy, Spain, Greece, Portugal, Hungary, Australia, USA, Austria, The Netherlands, Singapore, United Kingdom, Belgium, Estonia, Argentina, Canada, Croatia, Scotland, France, Norway and EACH (European Association for Children in Hospital). The current TF members are: Andy Mangione Standish, Lagle Suurorg, Isabelle Aujoulat, Raúl Mercer, Stella Tsitoura, Raquel Mullen, Andrew Clarke, Ang Seng Bin, Ana Isabel Guerreiro, Dora Scheiber, Irma Manjavidze, Lucia Maria Loteran, Rosa Gloria Suárez, Sarah Spronk, Marija Radonić, Giuliana Filippazzi, William Mantovani, Christina Dietscher, Jean R. Piard, Arian Tarbal Roquer, Françoise Galland, Nuria Serrallonga, Virginia Binns, James Robinson, Ana Lourenço, and Ilaria Simonelli (TF chair).

The TF HPH-CA was set up in April 2004 and therefore belongs to one of the longest existing TFs within the International Network of Health Promoting Hospitals and Health Services. Its working areas include the promotion of the respect of children’s rights in hospitals, the mapping and evaluation of current practices of health promotion addressed to children and adolescents in hospitals, the realization of an HPH-CA community of practice, the facilitation of knowledge exchange, the improvement of healthcare professionals’ health literacy level on children’s right to health in hospitals and healthcare settings, and ultimately, the participation in European and international projects.

In terms of results, the TF HPH-CA created a Self-evaluation Model and Tool (SEMT) on the Respect of Children’s Rights in Hospital (2009), jointly developed by all TF members, the UNICEF Innocenti Research Centre, WHO Headquarters, the Health Care England Commission, the Greek Ombudsman. The development process contained preparatory meetings, discussions and the preparation of a pilot test in order to further improve the tool before its large-scale dissemination. SEMT has been revised and adopted by WHO for assessing children’s rights in several countries like Moldova, Kyrgyzstan, Tajikistan.

Furthermore, the TF HPH-CA has created a manual as well as tools on children’s rights in hospitals and health services. The aim of the manual is to provide tools that can be used in improvement programs within hospitals and health services for advancing the respect, protection and fulfilment of children’s rights within those institutions. The manual and tools have been revised and adopted by WHO.

Finally, the TF HPH-CA has drafted recommendations for the promotion of the respect of children’s rights in hospitals addressed to pediatric departments and hospitals, national and regional ministries, and to international organizations’ good practices collections. It has collected good practices through a specific TF template and has completed a survey in 114 pediatric hospitals on children’s rights.

The TF HPH-CA will continue contributing to the International HPH Network activities by providing professional knowledge, specific tools for its target population, by providing answers to children’s and adolescents’ needs. For this reason, the next goal of the TF is to define Standards on Health Promotion for Children and Young People in Hospitals and Health Care Services. The state of the art of the TF work will be presented at the next Italian HPH & HS Conference that will focus on health promotion for children and adolescents (Rome, December 12-13, 2016).

All **materials and tools** of the TF HPH-CA are available at:

http://www.hphnet.org/index.php?option=com_content&view=article&id=294:hp-for-children-a-adolescents-in-a-by-hospitals-&catid=20

Contact for ideas and membership: Ilaria Simonelli, TF chair: ilariasimonelli79@gmail.com

Task Force MFCCH

Migrant-Friendly and Culturally Competent Health Care – flash-backs and foresights

By Antonio CHIARENZA

So far, 55 health care organizations from 16 countries have been involved in the activities of the HPH Task Force on Migrant-Friendly and Culturally Competent Health Care (TF MFCCH): Australia, Belgium, Canada; France, Finland, Ireland, Italy, Malta, Norway, Slovenia, Spain, Sweden, Switzerland, The Netherlands, Turkey and United Kingdom. In each country, there is a contact person responsible for implementing the TF activities at a national level. Core members include:

- Antonio Chiarenza, TF chair, HPH Emilia-Romagna, Italy;
- Bernadette Nirmal Kumar, HPH Network Norway;
- Ragnhild Spilker, HPH Network Norway;
- Eeva Hakkinen, HPH Network Finland;
- Laura McHugh, HPH Network Ireland;

- James Glover, HPH Network Ireland;
- Marie Serdynska HPH Network Canada;
- Elizabeth Abraham, HPH Network Canada;
- Linda Horvat, HPH Network Australia;
- Manuel Fernandez Gonzalez, HPH Network Sweden;
- Hans Verrept, Federal Service of Health, Food Chain Safety and Environment, Belgium;
- Giuseppina Viola, HPH Network Piemonte, Italy;
- Manuel Garcia Ramirez, University of Seville, Spain.

In 2005, the TF MFCCH was established within the International HPH Network to continue the momentum created by the Migrant Friendly Hospital project (2002-2005). In this project, 12 European countries developed models of good practice to improve hospital services and to promote health and health literacy for migrants in selected pilot hospitals.

The general aim of the TF is to support member organizations in the development of policies, systems and competences for the provision and delivery of accessible health care to patients from diverse communities. From the very outset, the TF MFCCH struck up a strong alliance with the world of research dedicated to the study of health care for migrants, culminating in the TF participating in various EU projects: the Action HOME "Health And Social Care for Migrants and Ethnic Minorities in Europe" (2007-2011) and ADAPT "Adapting European health systems to diversity" (2012-2016) financed by COST, NOWHERELAND "Improving Services for Undocumented Migrants in the EU"; (2008-2011), MEM-TP "Migrant and Ethnic Minority Training Package" (2013-2015), and SH-CAPAC "Supporting health coordination, assessments, planning, access to health care and capacity building in Member States under particular migratory pressure" (2016): These last three projects were financed by CHAFAEA, DG Santé.

During the last four years, the TF MFCCH has worked on a project aimed at developing a comprehensive framework for measuring and monitoring the capacity of health care organizations to improve accessibility and quality of care for migrants and other vulnerable groups. To this end, a set of standards for equity in health care were developed and pilot tested in several countries:

1. *Equity in policy*, aiming to define how organizations should develop policies, governance and performance monitoring systems, which promote equity;
2. *Equitable access and utilization*, aiming to encourage health organizations to address barriers which prevent or limit people accessing and benefiting from health care services;
3. *Equitable quality of care*, aiming to ensure that organizations develop services that are responsive to the diverse needs of patients and families along the whole care pathway, ensuring a safe environment and continuity of care;
4. *Equity in participation*, aiming at the support of organizations in developing equitable participatory processes that respond to the needs and preferences of all users;

5. *Promoting equity*, aiming to encourage organizations in promoting equity in its wider environment through co-operation, advocacy, capacity building, disseminating research and effective practices.

For the future, the TF MFCCH has recently decided to submit a new project proposal to the International HPH Network in order to obtain a further mandate. The reason for this request is that despite the fact that many things have improved in health care organization towards creating more responsive services for migrant users, there is still much to be done to effectively respond to the challenges of the refugee crisis and the increasing diversity in our societies. At present, the standards are effective as a tool only for self-assessing an organization's performance against the parameters developed by the project working group. In the future, the TF will work on linking assessment to continuous improvement in order to favor effective implementation of interventions addressing inequities in health care. **HPH members are invited to participate in the new project by joining the TF MFCCH!**

All materials and tools of the TF MFCCH can be found at:

http://www.hphnet.org/index.php?option=com_content&view=article&id=291:task-force-on-migrant-friendly-a-culturally-competent-health-care&catid=20

Contact for ideas and membership: Antonio Chiarenza, TF chair: antonio.chiarenza@ausl.re.it

Task Force HPH-E	HPH & Environment – the status quo <i>On behalf of the Task Force</i>
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The HPH Task Force on "HPH & Environment" (TF HPH-E) was established and approved by the General Assembly in 2010. The establishment followed upon the initiative of Health Promotion Administration of the Ministry of Health and Welfare, and Chinese Taipei (Taiwan). The ultimate aim of the TF HPH-E is to assist hospitals and health services in mitigating the effects of climate change. TF members come from all around the world: Austria, Belgium, Canada, Denmark, India, Indonesia, Italy, Japan, Korea, Nepal, Nigeria, Singapore, Sweden, Switzerland, Taiwan, United States of America. During the first period, Director General Dr. Shu-Ti Chiou chaired the TF. In 2014, the TF HPH-E was handed over to the Tzu Chi Medical Foundation with Dr. Chin-Lon Lin as the TF chair.

Since its beginnings, the TF HPH-E collaborates with international NGOs e.g. Health Care Without Harm – which is also a long-standing co-organizer of the International HPH Conferences – the International HPH Network, and Taiwan's medical community to pro-

mote sustainable hospital operations and environments, both domestic and globally, in order to realize the World Health Organization’s vision of HPH, Climate and Environment.

A total of 128 hospitals joined the call in 2010, and members from different countries improve their energy efficiency and create a greener environment; personnel, patients, the environment, and the local community all benefit. To date the TF comprises 174 hospitals, 1 health service and three affiliated members.

One of the future highlights includes the upcoming **25th International HPH Conferences** where the issue of mitigating the effects of climate change is particularly covered within plenary 4 “Contributions of health care to mitigating and adapting to climate change”. This plenary will take place on Friday, April 14, 2017 from 9:00 to 10:30. As part of this plenary, the **TF chair will give a keynote lecture** on “HPH & Environment: Achievements and contributions of the HPH Task Force”.

All **materials and tools** of the TF HPH-E can be found at:

http://www.hphnet.org/index.php?option=com_content&view=article&id=143:tf-on-hph-a-environment&catid=20

Contact for ideas and membership: Chin-Lon Lin, TF chair via the above mentioned homepage.

Task Force HPH-PA	Health Enhancing Physical Activity – successes within its mandate <i>On behalf of the Task Force</i>
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After three years, the mandate for the HPH Task Force on “Health Enhancing Physical Activity” (HPH-PA) expired in 2016. Accordingly, it was agreed to close down the TF HPH-PA during a side meeting at the 24th International HPH Conference.

One of the last highlights included the participation of the TF chair Prof. Mats Börjesson, M.D., PhD in a panel at the 24th International HPH Conference. As part of the panel discussion in plenary 2 “Innovative partnerships with patients to change healthcare policy structures – Creating a patient-centered healthcare system”, Prof. Börjesson focused on partnerships that can contribute to a sports-friendly culture, both in society and healthcare.

As a final product, the TF HPH-PA is working on a booklet called “Implementation of physical activity in healthcare” with contributions from TF members. It is planned to make this available to you as a supplement to the Clinical Health Promotion Journal.

All **materials and tools** of the TF MFCCH can be found at:

http://www.hphnet.org/index.php?option=com_content&view=article&id=1915&catid=20

Contact: For any further question, please contact the TF chair, Mats Börjesson: mats.brjesson@telia.com

Task Force HPH-AF	Age-friendly Health Care – previous successes and developments... <i>By Shu-Ti CHIOU</i>
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The HPH Task Force (TF) on “HPH and Age-Friendly Health Care” was approved by the General Assembly in 2013 with a term of four years from 2013 to 2016. There are 16 members from 12 countries sitting in the TF with Dr. Shu-Ti Chiou as the chair and coordinator. Furthermore, the TF includes five representatives from other national and regional HPH Networks (Dr. Tiiu Härm from the HPH Network Estonia, Ms. Ioanna Petroulia from the HPH Network Greece, Prof. Ulrike Sommeregger from the HPH Network Austria, and Ms. Marit Kise from the HPH Network Norway), Mr. Jeff Svane representing the HPH Secretariat, and nine experts of geriatrics & gerontology and/or age-friendly health care (Dr. Barbara Liu and Dr. Belinda Parke from Canada; Prof. Cheng-Chieh Lin, Dr. Yu-Chen Chang and Prof. Feng-Hwa Lu from Taiwan; Prof. Marie Boltz from USA; Mr. Herbert Habets from The Netherlands; Mr. Takao Suzuki from Japan; and Prof. Finbarr Martin from UK).

The International Framework of Age-friendly Hospitals and Health Services was developed based on the WHO Age-friendly principles for health care, the WHO HPH Standards and some contents from the world’s pioneering hospitals. The aim of the framework is to guide health care organizations to adapt their structures and processes to support their staff to deliver older-person-centered and integrated care that best meets the unique needs of senior patients on active and healthy aging. The framework was validated for use of self-assessment and external recognition, tailored to all types of health services and has been applied to 211 health care organizations with 206 being recognized as such, including 153 hospitals, 25 primary health centers and 28 long-term care institutes. Recently, it has been translated into English, German, Estonian, and Greek. Translations into Korean and Indonesian are ongoing. Two Estonian hospitals have implemented the framework and presented their self-assessment results at the 23rd International HPH Conference in 2015. Austria has held a workshop in April 2016 to discuss the promotion of the recognition framework. One university medical center in South Korea is working to develop a pilot project on this, too.

As I emphasized in my statement in the Committee A of 69th WHA of WHO in Geneva in response to the agenda item “13.4 Healthy Aging on behalf of Taiwan”, the concept and efforts of age-friendly health care is a very important approach to health care adaptation towards population aging. The contents of our framework adequately address key areas for action on healthy aging in aligning health systems to the needs of older populations raised in the WHO’s World Report on Ageing & Health.

The urgency is given and there are two priority actions in the future: First is the analysis and generation of evidence on the effectiveness of such age-friendly organizational initiatives in health care, and second is the acceleration of dissemination of this approach. Our efforts added to the value of HPH in the era of population aging. We look forward to more synergy between HPH & the Age-friendly Task Force.

All **materials and tools** of the TF HPH-AF can be found at:

http://www.hphnet.org/index.php?option=com_content&view=article&id=2123:hph-and-age-friendly-health-care

Contact for ideas and membership: Shu-Ti CHIOU, TF chair: stchiou@ym.edu.tw

Task Force HPH-MH **Mental Health – a new Task Force to be developed**
On behalf of the Task Force

Due to being in the starting phase, the HPH Task Force on “Mental Health” (TF HPH-MH) asked for a little extra time to finalize their working plan and a more formal TF proposal. Therefore, they will come back to you in the next issue of the HPH newsletter.

Should you be interested to participate in the TF HPH-MH or should you have any further questions already, please contact the TF chair, Dr. Lise-Lotte Risö Bergerlind at: lise-lotte.risobergerlind@vgregion.se

Task Force HPH-IMS **Implementation and Monitoring of Standards – newly developed**
By Manel SANTIÑÀ

In June 2016, the General Assembly (GA) of the International HPH Network approved the constitution of the new HPH Task Force (TF) on “Implementation and Monitoring of Standards” (TF HPH-IMS). Its aims are:

1. Collect real life experiences with use of the updated standards manual in the International HPH Network;
2. Describe best-practice for implementation and monitoring;
3. Hold international seminars at the next conferences;
4. Perform final follow-up of the beta version with recommendations for future developments;
5. Make a database for reporting of results of implementation.

The TF HPH-IMS directly relates to the mission of the International HPH Network and meets the requirement of WHO to facilitate the implementation of health promotion standards in HPH member hospitals and health services.

The TF will run for four years. The action plan and time schedule will be decided by TF members once the HPH GA has approved it. The TF members will be:

- Manel Santinià, HPH Network of Catalonia-Spain, in the role of the TF chair;
- Representatives from all HPH national and regional networks;
- Sally Fawkes, member of the HPH Governance Board and coordinator of the HPH Network Australia;
- Representatives from individual HPH member hospitals / health services;
- Oliver Groene, OptiMedis AG, Hamburg, Germany;
- Jürgen M. Pelikan, director WHO-CC-HPH at the Austrian Public Health Institute, Vienna, Austria;
- Hanne Tønnesen, director WHO-CC for Evidence-based Health Promotion in Hospitals, Copenhagen, Denmark;
- Jeff Kirk Svane, WHO-CC for Evidence-based Health Promotion in Hospitals, Copenhagen, Denmark;
- Representative of WHO/Euro, Division of Public Health Systems, headed by Hans Kluge.

For the 1st term of references regarding the collection of real-life experiences and for the 2nd term of reference regarding best-practice for implementation and monitoring, these will be collected from both hospitals and other health services, such as primary care clinics, midwives, nursing homes, community clinics, dentists and others responsible for treating patients. The best practice term of reference will focus on hospitals and other health services, building the staff competences, leadership and management needed. These will be published in the journal “Clinical Health Promotion” as part of the HPH section. For the 3rd term of reference on organizing an international seminar, this will take place in collaboration with the International HPH Secretariat and the local hosts of the International HPH Conferences. The seminar will be repeated annually and held in conjunction with the International HPH Conference. For the 4th term of reference on final evaluation of the beta-version of Standards of Health Promotion, this will take place in the last year and be conducted as an overall survey of HPH members globally and the national and regional HPH networks. For the 5th term of reference on making a database on results of implementation and monitoring the database will focus on intervention and follow-up for patients, relatives, staff and community.

The main contribution of the TF will be to facilitate and promote the implementation of the beta-version of Standards of Health Promotion in the different hospitals and health services which are part of the International HPH Network. Furthermore, the work of the TF will conduct and evaluate the implementation of the standards. Finally, it will provide a final report that permits continuing to improve the standards manual and the development of the methodologies of health promotion.

Contact for ideas and membership: Manel Santiñà, TF chair: msantina@clinic.cat

Events, publications, links



Conferences & Meetings
HPH and HPH partners

HPH events

25th International Conference on Health Promoting Hospitals and Health Services (HPH)
Directions for Health Promoting Health Care – Lessons from the past, solutions for the future
April 12-14, 2017, Vienna, Austria
www.hphconferences.org/vienna2017

Don't forget to submit an abstract!!!

Events of HPH partners and other organizations

40th World Hospital Congress
Addressing the Challenge of Patient-centered Care and Safety
October 30-November 3, 2016, Durban, South Africa
<https://www.ihf-fih.org/ihf-events>

9th European Public Health Conference
All for health – health for all
November 9-12, 2016, Vienna, Austria
<http://www.ephconference.org/future-conferences-128>

9th Global Conference on Health Promotion
Health Promotion in the Sustainable Development Goals (participation by invitation only!)
November 21-24, Shanghai, China
<http://www.who.int/healthpromotion/conferences/9qchp/en/>

12th Design & Health World Congress & Exhibition
European Healthcare Design – Revitalizing Health
July 12-16, 2017, Vienna, Austria
<http://www.designandhealth.com/nyheter/recent-news/world-congress-in-vienna-2017>



Books, articles & reports
HPH and HPH partners

Bilteys R & Dedobbeleer N (2016). **Implantation d'un «milieu de travail promoteur de santé»: compatibilité avec les pratiques organisationnelles d'un Centre Hospitalier Universitaire.** Santé Publique, 28(1), 49-59. Available at: http://www.cairn.info/revue-sme.php?ID_ARTICLE=SPUB_161_0049

Marent B, Wiczorek CC, Krajic K (2016). **Professionals' perspectives towards health promotion in residential aged care: an explorative study in Austria.** Health Promotion International, DOI: 10.1093/heapro/daw075



Links & Web-tools

International HPH Secretariat

at WHO Collaborating Centre for Evidence-Based Health Promotion in Hospitals
Director: Hanne TØNNESEN (DNK)
<http://www.hphnet.org>

HPH Conference Secretariat

at WHO Collaborating Centre for Health Promotion in Hospitals and Health Care
Director: Jürgen M. PELIKAN (AUT)
<http://www.hphconferences.org> and
<http://www.hph-hc.cc>

Task Force "Health Promotion for Children and Adolescents in & by Hospitals and Health Services"

Chair: Ilaria SIMONELLI (ITA)
children@hphnet.org
http://www.hphnet.org/index.php?option=com_content&view=article&id=294%3Ahp-for-children-a-adolescents-in-a-by-hospitals-&catid=20&Itemid=95

Task Force "Migrant-friendly and Culturally Competent Hospitals and Health Services"

Chair: Antonio CHIARENZA (ITA)
http://www.ausl.re.it/HPH/FrontEnd/Home/Default.aspx?channel_id=38

Task Force "HPH & Environment"

Chair: Chin-Lon LIN (TWN)
http://www.hphnet.org/index.php?option=com_content&view=article&id=143%3Atp-on-hph-a-environment&catid=20&Itemid=95

Task Force “Health Enhancing Physical Activity”

Chair: Mats BÖRJESSON (SWE)

mats.brjesson@telia.com**Task Force “HPH and Age-friendly Health Care”**

Chair: Shu-Ti CHIOU (TWN)

stchiou@ym.edu.tw**Task Force “Mental health”**

Chair: Lise-Lotte RISÖ BERGERLIND (SWE)

lise-lotte.risobergerlind@vqregion.se**Task Force “Implementation and Monitoring of Standards”**

Chair: Manel SANTIÑÁ (ESP)

MSANTINA@clinic.cat**List of national / regional HPH networks**http://www.hphnet.org/index.php?option=com_flexicontent&view=flexicontent&Itemid=18**Call for papers for #83**

We heartily welcome your news about HPH projects, past or upcoming events & conferences, publications, health promotion strategies or health promotion research from regional HPH networks, HPH task forces, single health promoting health care organizations, or HPH partner organizations (WHO, etc.), for publication in the international HPH Newsletter!

Instructions for authors

Please send contributions of **max. 200 words**, outlining your message, and, if possible, a web link to extended information, to Ms. Astrid Loidolt, WHO Collaborating Centre for Health Promotion in Hospitals and Health Care, Vienna, Austria, preferably as an e-mail attachment to vienna.who-cc@hphconferences.org.

Deadline for contributions to #83 will be **December 11, 2016**.

Editors

Christina C. WIECZOREK (WHO Collaborating Centre for Health Promotion in Hospitals and Health Care)

Jürgen M. PELIKAN (Director, WHO Collaborating Centre for Health Promotion in Hospitals and Health Care)

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